

Dewlyn LLC

Terms of Use & Refund Policy

Last Updated: December 25, 2025

1. Acceptance of Terms

By accessing, purchasing, or using any digital products, courses, or resources (collectively, "Services") from Dewlyn LLC ("Company," "we," "our," "us") at <https://dewlyn.com>, you agree to be bound by these Terms of Use and Refund Policy. If you do not agree, you may not access or use our Services.

2. Intellectual Property & License

All course materials, videos, templates, worksheets, documents, and resources provided are the exclusive intellectual property of Dewlyn. Your purchase grants you a limited, non-exclusive, non-transferable, revocable license for personal, non-commercial use only. You may not share, resell, redistribute, replicate, or publish any provided content. Unauthorized use will result in immediate termination of access and may lead to legal action.

3. Course Access & Refund Policy

We are committed to your satisfaction while protecting our digital assets. Our refund policy is designed to be fair and transparent.

3.1. On-Demand Courses & Digital Products (e.g., Small Business Grant-Writing Course)

- A. Refund Eligibility Window: You may request a full refund within 7 calendar days of your original purchase date. Critical Conditions for Refund: A refund is only issued if BOTH of the following are true:
 - 1. The request is made within the 7-day window.
 - 2. You have accessed less than 20% of the total course content (as measured by our platform analytics) AND have not downloaded any proprietary bonus resources, worksheets, or templates provided with the course.
- B. No-Refund Scenarios: By purchasing, you acknowledge and agree that NO REFUND will be granted under any circumstance if:
 - 1. You have accessed 20% or more of the course content.
 - 2. You have downloaded any of the supplemental digital resources, templates, or documents.
 - 3. More than 7 days have passed since your purchase.
 - 4. You have requested or received a certificate of completion.

5. You have violated these Terms of Use (including sharing login details or content).

4. How to Request a Refund (Where Applicable)

To request a refund, you must contact us via email at support@dewlyn.com from the email associated with your purchase and include:

- A. Your full name and account email.
- B. The transaction/order number.
- C. The name of the product/course purchased.
- D. The date of purchase.
- E. A brief reason for your request.

We will review your request against our platform data (login access, download activity) and respond within 5-7 business days. Approved refunds will be processed to the original payment method within 10 business days after final review.

5. Discretionary Exceptions & Policy

- A. Discretion: Any exception to this strict policy, including for medical emergencies or technical issues, is granted solely at the Company's discretion on a case-by-case basis. We are under no obligation to make exceptions.
- B. Abuse & Fraud: We reserve the right to deny or revoke refunds, terminate access, and pursue legal action if we suspect fraud, misuse, policy violation, or abusive refund requests (such as serial purchasing and refunding).

6. General Disclaimers

Our courses provide educational information and strategies. They do not constitute professional legal, financial, or grant-writing advice. Results are not guaranteed and depend on individual effort and circumstances. We make no warranties regarding specific grant awards or funding outcomes.

7. Contact Information

For questions regarding these terms or refund requests, contact:

Dewlyn LLC

Address: 2001 Duncan Dr., #627, Kennesaw, GA 30156

Email: support@dewlyn.com